

COOKIE POLICY FOR THE GRAINGER RESIDENTS PORTAL

1. INTRODUCTION

1.1 In this Cookie Policy:

1.1.1 references to **we**, **us** or **our** means Grainger plc, a limited company registered in England (company number: 00125575), whose registered office is Citygate, St James Boulevard, Newcastle Upon Tyne, NE1 4JE, United Kingdom. Our VAT registration number is 436 2362 61.

1.1.2 references to **you** or **your** means the person accessing and using the Portal (as defined below); and

1.1.3 references to the **Portal** means the Grainger Residents online portal found at <https://argoapartments.securerc.co.uk/residentservices/argo-apartments/userlogin.aspx>

2. INFORMATION ABOUT OUR USE OF COOKIES

2.1 Cookies are small text files stored on your device when you access most websites (including online portals) on the internet or open certain emails. Among other things, cookies allow a website to recognise your device and remember if you have accessed the website before. We use the term cookie to refer to cookies and technologies that perform a similar function to cookies (for example, tags, pixels and web beacons). Cookies can be read by the originating Portal on each subsequent visit and by any other website that recognises the cookie.

2.2 Our Portal uses cookies to distinguish you from other users of the Portal. This helps us to provide you with a good experience when you use the Portal and also allows us to improve the Portal. Further information about the types of cookies that are used on the Portal is set out in the table below.

2.3 By continuing to use the Portal, you are agreeing to our use of cookies. You can choose to restrict or block cookies through your browser settings at any time. For more information about how to do this, and about cookies in general, you can visit www.allaboutcookies.org and www.youronlinechoices.eu.

2.4 The Portal uses the following cookies:

2.4.1 **Strictly necessary cookies.** These are cookies that are required for the operation of the Portal.

2.4.2 **Functionality cookies.** These are used to recognise you when you return to the Portal.

2.5 Except for essential cookies, all cookies will expire in accordance with the timescales set out in the table below.

3. RESTRICTING OR BLOCKING COOKIES

Please be aware that restricting or blocking cookies set on the Portal may impact the functionality or performance of the Portal, or prevent you from using certain services provided through the Portal. It will also affect our ability to update the Portal to cater for user preferences and improve performance.

4. THIRD PARTY COOKIES

Please note that third parties (including, for example, advertising networks and providers of external services such as web traffic analysis services) may also use cookies, over which we have no control, although we may receive services from these third parties (including, for

example, Portal analytics). These cookies are likely to be analytical/performance cookies or targeting cookies (as described above).

5. COOKIES ON THE PORTAL

The table below sets out the cookies we use on the Portal.

Cookie Type	Name	Use on the Portal
Strictly necessary	<p>PropLeadSource_PropertyID (Expiry: 30 days from creation date)</p> <p>SuspendCache (Expiry: 1 week from creation date)</p> <p>_ga (Expiry: 2 years from creation date)</p> <p>_gat (Expiry: 10 minutes from creation time)</p> <p>Preview (Expiry: 1 year from creation date)</p> <p>nudgeMarketingPageVisits_PropertyID (Expiry: 1 day from creation date)</p> <p>javascriptEnabled (Expiry: 1 year from creation date)</p> <p>_yTrackUser (Expiry: 10 years)</p> <p>_yTrackVisit (Expiry: Same day)</p> <p>nudge_PROPERTYID (Expiry: 1 day from creation date)</p> <p>LatLng (Expiry: 1 year from creation date)</p> <p>SelectedAmenities (Expiry: 1 year from creation date)</p> <p>_gat_rc (Expiry: 10 minutes from creation time)</p> <p>cmbBaths (Expiry: 1 year from creation date)</p> <p>cmbBeds (Expiry: 1 year from creation date)</p> <p>cmb_PetPolicy(Expiry: 1 year from creation date)</p> <p>txtCity(Expiry: 1 year from creation date)</p> <p>txtCompanyName (Expiry: 1 year from creation date)</p> <p>txtPropertyName(Expiry: 1 year from creation date)</p> <p>txtState (Expiry: 1 year from creation date)</p> <p>txtZipCode(Expiry: 1 year from creation date)</p>	<p>This cookie is essential for the use of the features and services on the Portal.</p> <p>If you block this cookie, we cannot guarantee access to the services provided through the Portal or be sure how the Portal will perform during your visit.</p> <p>We use this cookie to remember selections or information you have entered when you navigate to different pages during your session on the Portal.</p>

Functionality	<p>optimizelyBuckets (Expiry: 10 years from creation date)</p> <p>optimizelyEndUserId (Expiry: 10 years from creation date)</p> <p>optimizelyPendingLogEvents (Expiry: Same day)</p> <p>optimizelySegments (Expiry: 10 years from creation date)</p>	<p>This cookie allows the Portal to remember choices you make such as your user name, log in details or language preferences, and any customisations you make to pages on the Portal during your visit.</p> <p>If you block this cookie, certain features and services may be affected and we cannot be sure how the Portal will perform during your visit.</p>
----------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

6. CONTACT

If you have any questions regarding this Cookie Policy, please contact us at enquiries@grainger.plc.co.uk.